

Ella Baars

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Objective Statement: Versatile and flexible college senior with passion for continuing to learn, achieving above and beyond results, and making connections with people in and outside of the work environment. Looking to pursue a career in Health Communication or Marketing and Public Relations within the healthcare field.

Education

St. Norbert College, De Pere, WI

Expected Graduation May, 2026

Bachelor of Arts

Majors: English, Communication and Media Studies

Study Abroad

Keele University, England

Fall Semester, 2025

Work Experience

St. Norbert College - De Pere, WI

Phil's Student Shift Supervisor

(November 2022-Present)

- Foster positive relationships with customers through friendly interactions
- Ensure correct and quality orders in a timely manner using the POS
- Provide excellent customer service by anticipating needs, responding promptly to requests, and following up to ensure satisfaction
- Maintain cleanliness of the dining area throughout shift including wiping down tables, chairs, menus

Statistics Teaching Assistant

(January 2024-May 2024)

- Instructed students individually or in groups to reinforce learning concepts.
- Encouraged students to take an active role in their own learning process.
- Maintained a safe environment for all students while adhering to school policies and procedures.
- Encouraged students to ask questions about topics they did not understand.
- Met with students to clarify and review concepts taught in class and solve specific problems.

Charcoal Grill - West Bend, WI

Server

(May 2025- January 2026)

- Greeted guests, took drink and food orders within 2 minutes of seating
- Stayed attentive to the needs of guests in the dining area by consistently checking in
- Provided friendly and personable service to each table in my section
- Ensured food order was made correctly by kitchen staff and looked presentable for guests
- Kept track of multiple tables' needs simultaneously, up to 7 at once.

Awards

3.80 GPA

Dean's List all semesters

Distinguished Trustee Scholarship Recipient

Berne Abbey/Dewane Award Recipient

Skills

Language skills: Spanish- Reading (Proficient), Writing (Proficient), Speaking (Basic)

Computer skills: Google, Microsoft Office, WorkDay, Canva, Audio Editing